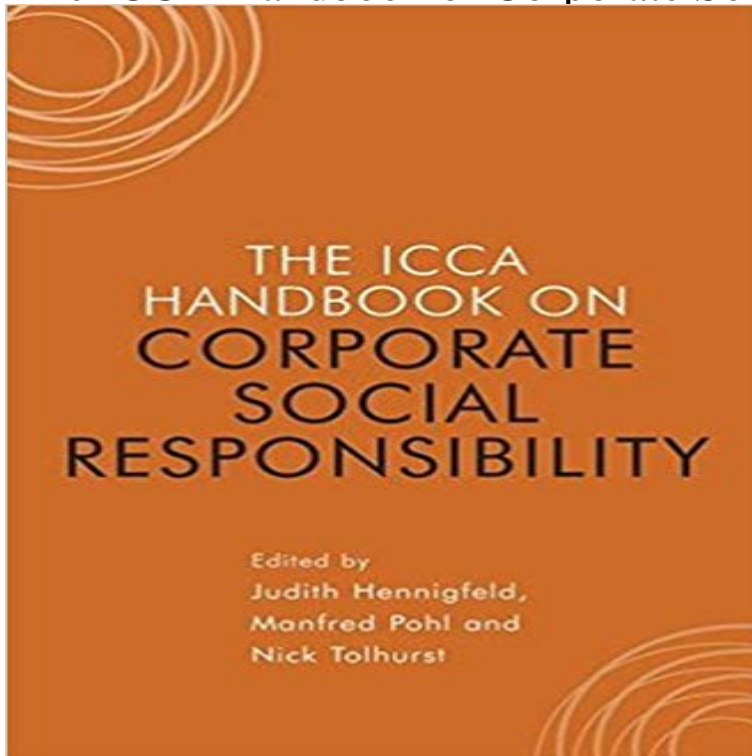


The ICCA Handbook of Corporate Social Responsibility



The worlds leading companies have realized that success in the long term requires them not only to make an economic profit, but also to contribute to the societies in which they operate. As a result Corporate Social Responsibility (CSR) has moved to the top of the business agenda. Yet questions remain. Sceptics ask whether, provided an organizations activities conform to legislation, there is a business case for going beyond this. This unique Handbook from the Institute for Corporate Culture Affairs (ICCA) offers an invaluable combination of lessons learned and best practice for the future. It explores the general concept of CSR, investigates approaches to implementation and provides first-hand insights from well-known CEOs, academics and organizations. Above all it stresses the fact that CSR must spring from a corporate culture, implying values and norms which in themselves endorse sustainable ways of doing business. Without this shift of emphasis from shareholder returns to sustainable value, CSR can never be more than a diversion. Featuring contributions from Ben Verwaayen (CEO, BT Group), Fujio Mitarai (President and CEO, Canon), Sir Geoffrey Chandler (Founder, Amnesty International Business Group) and Yoshio Shirai (Managing Director, Toyota), as well as experiences from inside leading organizations like Volkswagen, Credit Suisse, The Body Shop and the UK Government, The ICCA Handbook of Corporate Social Responsibility showcases CEOs and companies that have seized the opportunities offered by CSR. It is intended to stimulate further exchange and development in the field. For now, it captures the state of the CSR art. The Board of Editors who have worked on this book include Katja Bohmer, Aron Ghebremariam, Judith Hennigfeld, Sandra S. Huble, Dirk Matten, Manfred Pohl, Nick Tolhurst & Wayne Visser

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